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January 24, 2020

TO ALL PROPOSERS:

RE: Request for Information
Capital Project/Program/Portfolio Management System ("CPMS")

Responses to Inquiries

Dear Sir/Madam:

Below are the New Jersey Turnpike Authority's ("Authority") responses to inquires received with respect to the above-referenced Request for Information ("RFI").

Response to Inquiries:

1. Has the NJTA received a demonstration of any other CPMS Solution? If so, which?

    ANSWER: Yes, the Authority has had demonstrations from e-Builder and Oracle.

2. Has NJTA attempted an implementation of a solution previously and looking to change?

    ANSWER: Yes, we currently have a solution implemented approximately 10 years ago. We are now looking for a next generation platform.

3. What does NJTA currently use for these requirements?

    ANSWER: The Authority currently uses CAPEX.

4. How many potential users would there be? Internal and external?

    ANSWER: There are several hundred potential users both internal and external including, but not limited to employees, consultants and contractors.

5. Critical Feature: Item H inventory management is referenced. Can you expand on what types of inventory will need to be managed?

    ANSWER: We currently have an EAM system and would like to explore integration possibilities.

6. Critical Feature: Item K Document Control. Are you currently using a document management system? If so which one? Is the agency interest in replacing?

    ANSWER: Yes, the Authority currently uses Filehold. We would consider replacing the system.

7. Critical Feature: Item I Customer relationship database. Can you please expand on what types of customers and associated data that you want to track?

    ANSWER: We will be implementing a CRM Solution in the next 24 to 36 months, and would like to explore integration possibilities.

8. Qualification Requirements: Item 2 Hardware and software availability and adequate life cycle. What is the agencies expected adequate life cycle?

    ANSWER: The expected adequate life cycles are: Hardware – 5 years; Software 7 – 10 years with upgrades, updates, and patch availability.

9. Are there governance and methodology processes and procedures already in place that NJ Turnpike Authority would like to replicate in the new system? If so, can NJ Turnpike Authority provide high-level reference material?

    ANSWER: Yes, this will be provided post award.

10. What application/platform is being used currently for Capital Planning and PPM, if any?

    ANSWER: Currently a suite of tools including CAPEX, PeopleSoft Financials and MS Project are being used.

11. Can NJ Turnpike Authority please provide the list of different groups/departments that will be using the implemented CPMS solution?

    ANSWER: The list of departments that will be using the implemented CPMS solution include, but are not limited to: ITS, Engineering, Operations, Finance and Maintenance.

12. Does the NJ Turnpike Authority different groups/departments have the same functional requirements for the to-be system, or will each group look to be using the system in distinct ways?

    ANSWER: Requirements will be a collection of all department requirements, permissions to be granted based on user/department.

13. What is the target timeline for a decision, and desired implementation timeline for the new solution?

    ANSWER: April/May start date. Full implementation in less than 9 months. We will entertain phased go lives.

14. Has a budget for this project been established and approved? In other words, is this a budgeted initiative for CY2020? If so what is the budget range including all services, software and support?

    ANSWER: Budget has been approved for fiscal 2020.

15. Is there an enterprise PMO in place at NJ Turnpike Authority today? Will this group own the new solution?

    ANSWER: There is no enterprise PMO. The project will reside in the IT department with their PMO.

16. Please identify the total number of user licenses that NJ Turnpike Authority anticipates to procure for the new CPMS. If possible, please group the licenses by functional use type (examples: Admin, Portfolio Manager, Project Manager, Resource Manager, Project Team Member, etc.).

    ANSWER: The total number of user licenses that the Authority anticipates procuring are as follows: 20 Admin; 6 Portfolio Manager; 50 Project Manager; 275 Team Members

17. How many projects does NJ Turnpike Authority anticipate needing to be stored within the CPMS application? Can NJ Turnpike Authority provide a sample project hierarchy (ie. How would projects be grouped today? By Asset Type, By Facility, Department?)

    ANSWER: There could be 1,500 projects that would need to be stored within the CPMS application. Projects are grouped by fund, department and asset type.

18. What reporting tool or tools does NJ Turnpike Authority utilize for reporting/dashboards today, if any? Can NJ Turnpike Authority please provide any sample (mock-ups) standard reports (even if in Excel, PDF) that you anticipate to produce in the new system?

    ANSWER: The Authority uses spreadsheets. Samples will be provided post award.

19. Is this initiative of procuring a new CPMS solution tied to any agency wide initiatives around data strategy and/or data warehouse, analytics and reporting? If so, are there any solutions in place already that fulfill this need?

    ANSWER: Yes. No, there are no solutions in place to fulfill this need. The Authority is currently exploring BI/BA solutions.

20. What other systems besides ERP (PeopleSoft) and Infor does NJ Turnpike Authority consider integrating the new CPMS solution with? If others, which data?

    ANSWER: Email, LDAP and Docusign.

21. Does NJ Turnpike Authority prefer a On Premise model or is the agency open to a Cloud deployment of the solution?

    ANSWER: The Authority prefers an On Premise model.

22. Is the version of NJ Turnpike Authority's ERP/EAM solutions and the deployment model (on-prem or Saas)?

    ANSWER: On Premise.

23. Is there a current integration platform being leveraged today? If so, what is it/methodology?

    ANSWER: PeopleSoft Integration broker for Peoplesoft, and ION for Infor (EAM).

24. Page 3.B.4.g Does NJ Turnpike Authority anticipate needing a system which can also classify Assets by categories with locations and maintenance procedures for each, or only project costs relating to each asset?

    ANSWER: Yes, assets by location and categories for each asset.

25. Page 3.B.4.h What information does NJ Turnpike Authority anticipate integrating with Infor and the new CPMS system? Labor and material costs from Infor into CPMS? Other information? One way or bi-directional?
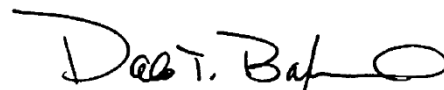
    ANSWER: The Authority anticipates exploring all integrations, including labor and material costs. All interfaces are bi-directional.

26. Is there a physical address where we can send our response?

    ANSWER: New Jersey Turnpike Authority, 1 Turnpike Plaza, Woodbridge, NJ 07095

RESPONSES ARE DUE ON Thursday, January 30, 2020 at 4:00 PM ET.

Very truly yours,

Dale Barnfield
Acting Director
Procurement and Materials Management